

ISO 9001

What is ISO 9001 Certification?

Ensure the continual improvement of your organization's Quality Management performance with ISO 9001 Certification. This globally recognized certification demonstrates an effectively implemented Quality Management in line with ISO 9001 standard. This is one of the management system certifications that help organizations to maintain, implement, and as well as to improve the QMS performance. Any size or type of organization can certify to ISO 9001 by successfully implementing all the requirements of the ISO 9001 certification standard.

Achieving the ISO 9001 Certification not only satisfies the customers but also enhances the employees' trust in your organization. Also, this ISO 9001 Certification increases the reputation of your organization and supports growth and profitability.

Introduction to ISO 9001 quality management

[ISO 9001](#) is a quality management system standard, developed by ISO (International Organization for Standardization). It is an independent organization for developing international standards. ISO 9001 is the most popular certification in ISO 9000 family. The QMS certification standard ISO 9001 sets out requirements to help organizations provide quality products and services that consistently meet customer expectations. This standard also specifies requirements for the organizations to meet the applicable statutory and regulatory requirements. This generic standard is applicable to all kinds of organizations, regardless of their sizes, types and field of activities.

How the ISO 9001 Certification benefits your business

Maintain the quality in all areas of your business with the ISO 9001 quality management system that helps:

- Improve customer confidence in your products and services

- Ensure continual improvement
- Enhance customer satisfaction
- Manage the operational processes, products, and services
- Make a clear working schedule that certainly increases the process efficiency
- Develop a better quality policy to reach the intended goals
- Reduce wastes as well as operational costs
- Reduce customer complaints
- Enhance the reputation of your business
- Gain the confidence of the stakeholders
- Meet the pre-requisites to achieve government tenders

Latest version – ISO 9001:2015

ISO 9001:2015 is the latest version of the ISO 9000 family. This is the popular standard that organizations around 160 countries follow to maintain Quality management. This standard includes a process approach that helps organizations to follow the best practices to monitor, control and as well as to reduce the operational errors in the system.

The first three clauses of ISO 9001:2015 is the same as the ISO 9001:2008. But the other clauses of ISO 9001:2015 is proposed based on the PDCA (Plan-Do-Check-Act) approach. These clauses explain the seven principles of quality management system in detail including customer focus, leadership, and engagement of people, process approach, improvement, evidence-based decision making, and relationship management.

In 1987, the first system standard to address quality management was developed. Find more about the ISO 9001 in "[ISO 9001 Standard Quality Framework and Their Benefits](#)".

Why is transition to ISO 9001:2015 important?

To ensure the continual improvement of your existing QMS, you should upgrade your certification from ISO 9001:2008 to the latest version ISO 9001:2015. This new

standard includes more concepts about process approach and also risk management that helps organizations to manage their process in an effective manner.

Process involved in ISO 9001 implementation

The organizations should take the necessary steps such as gap analysis, documentation, management review, internal audits, etc., before beginning the process of the third-party certification audit. Learn more information about the ISO 9001 implementation process through the article "[How to get ISO 9001 Certification in India](#)".

Steps to get ISO 9001 Certification in India

- Firstly, find out the application form on our website, complete it and send it to us
- Our auditors will plan the ISO 9001 certification based on the complexity of your organization's management process
- We will perform the ISO 9001 certification audit in two stages: readiness audit and effectiveness audit
- Evaluation of documents as well as the collection of audit evidence according to the guidelines of ISO 9001 will take place in the stage 1 audit
- Our auditing team will perform a final conformity assessment on your entire process of the organization in compliance with ISO 9001:2015 to ensure your organization met the applicable requirements. This is called an effectiveness audit.
- If the implemented ISO 9001 QMS identified without any non-conformity, the auditors will prepare the final report.
- Finally, IAS will issue the ISO 9001:2015 certificate